



# FALL 2020

## VIRTUAL PROFESSIONAL DEVELOPMENT OFFERINGS

Click a course title to register!

### AUGUST 2020

**18** *Conflict Resolution*

**26** *Project Management (Level I & II)*

### SEPTEMBER 2020

**02 - 03** *Emotional Intelligence (2-Day Course)*

**23** *Personality & Effective Communication*

**29** *Managing Multiple Priorities*

### OCTOBER 2020

**01** *Communicating with Diplomacy & Tact I*

**14 - 16** *Crucial Conversations® (3-Day Course)*

**19** *Moving from Peer to Supervisor*

**22 - 23** *Situational Leadership II (2-Day Course)*

### NOVEMBER 2020

**02** *Keys to Supervisory Success*

**05** *Resilience*

**09** *Train the Trainer (T1): Basic Training Skills*

**11** *Fundamentals of Coaching*

**13** *Navigating Challenging Personalities*

**16** *Communicating with Diplomacy & Tact II*

### DECEMBER 2020

**02** *Online Facilitation Skills (2-Day Course)*

**03** *Managing Multiple Priorities*

**07** *Conflict Resolution*

**Online Platform:**  
WebEx