



ACE TRAVEL ASSISTANCE PROGRAM

For medical evacuation, repatriation or other services please call:

ACE Travel Assistance Program

1-800-243-6124 (Inside the USA)

1-202-659-7803 (Outside the USA Call Collect)

OPS@europassistance-usa.com

Plan Number: 01AH585

Employer: Duke University

Policy #: ADDN00944324

Assistance Provider: Europ Assistance USA

Europ Assistance provides emergency medical and travel services and pre-trip information services. Please call when:

- You require a referral to a hospital or doctor
- You are hospitalized
- You need to be evacuated or repatriated
- You need to guarantee payment for medical expenses
- You experience local communication problems